

# UPSKILLING – UPLEVELING WITH DIGITAL TWIN

Technology & Data Enablers

### AGENDA

- 01 Recap Fundamentals
- 02 Demonstration
- 03 Activity
- 04 Implementation



### 01 Fundamentals

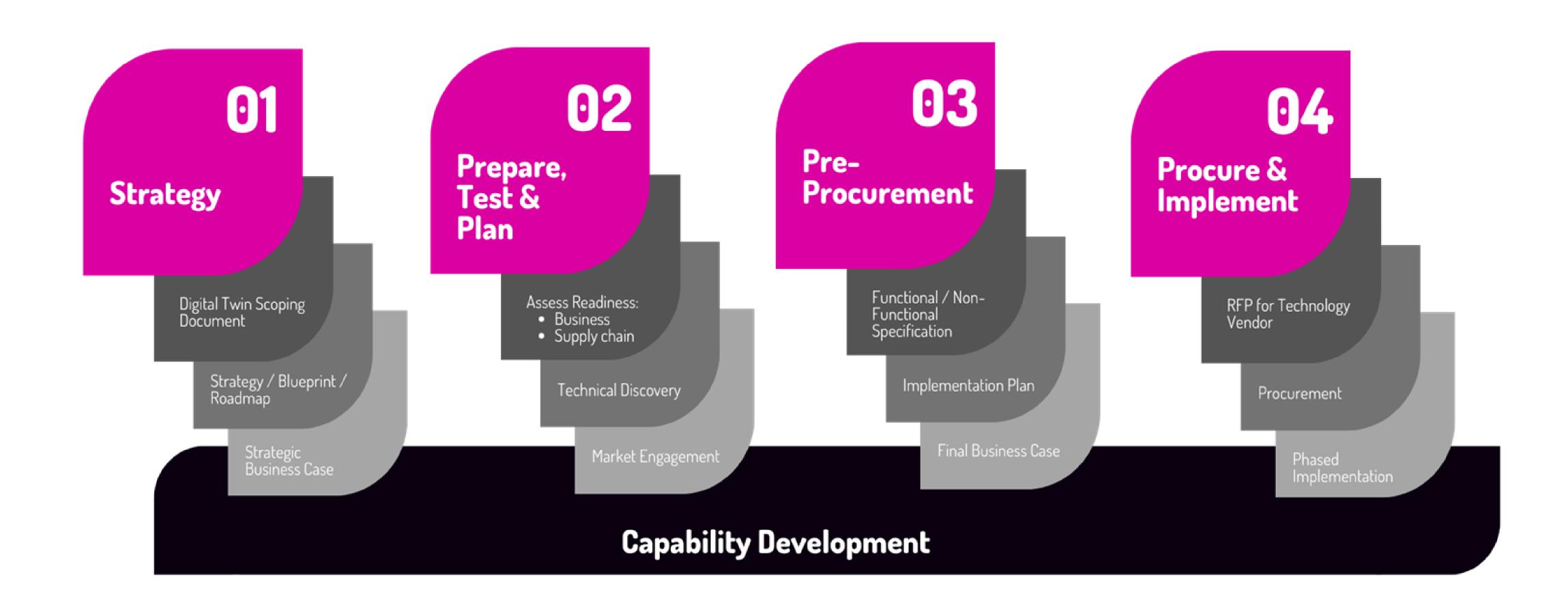
Digital Twin Definition

Digital Twin Use Cases

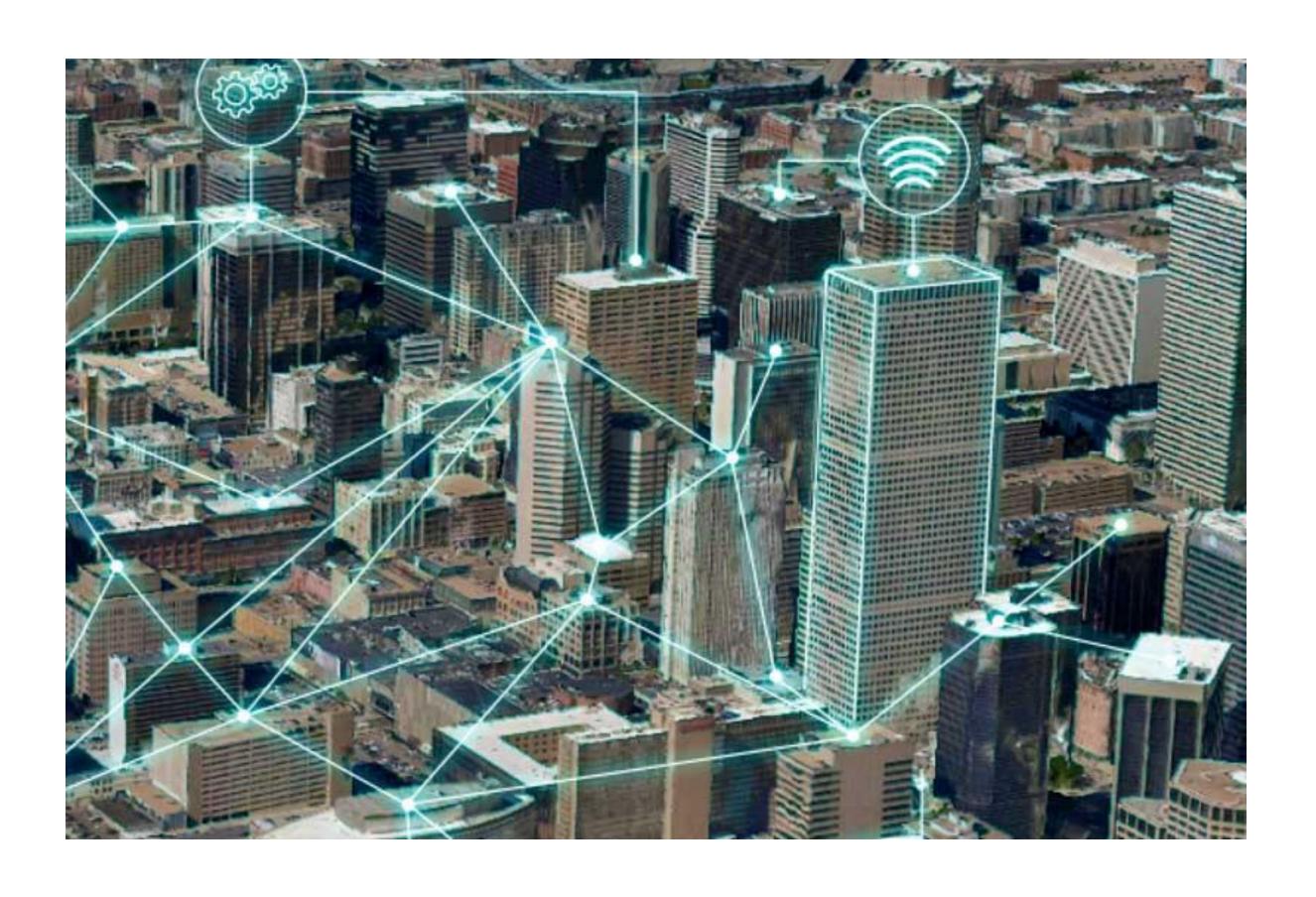
Digital Twin Strategy



#### THE PATHWAY FOR IMPLEMENTATION



#### INFLUENCING FACTORS: WHAT CAN KICK START A DIGITAL TWIN JOURNEY?



#### **KEY CHALLENGES**

- Housing
- Climate & Resilience
- Mobility & Transportation

#### What types of planning

- Permitting
- Zoning
- Cultural Heritage
- Watershed planning catchments, forest

#### **STANDARDS: DIGITAL TWIN**

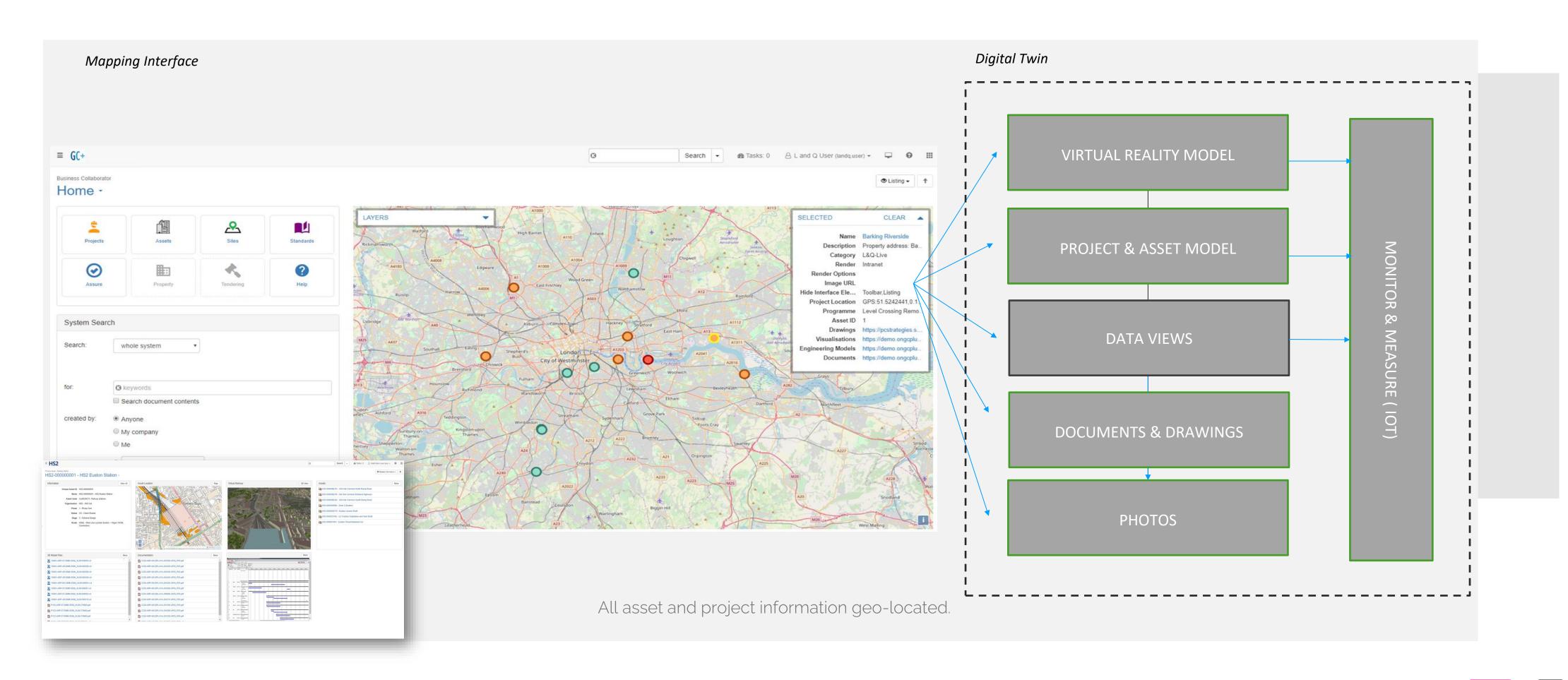
ISO/IEC AWI 30172 DTw — Use cases
ISO/IEC AWI 30173 DTw — Concepts and terminology
JTC 1-SC41 WD 30186 DTw – Maturity model
JTC 1-SC41/333/NP DTw – Reference architecture

Digital representation of a target entity with data connections that enable convergence between the physical and digital states at an appropriate rate of synchronization.

#### Digital Twin Capabilities

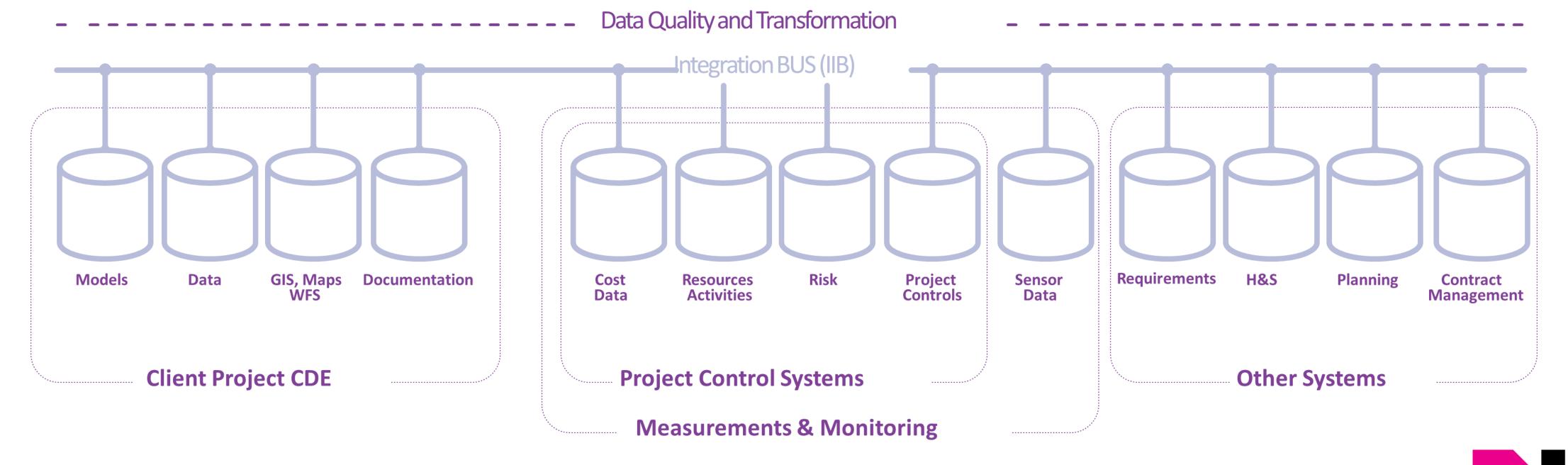
- Connect
- Integrate
- Visualize
- Analyze
- Simulate

#### FRONT END: A SINGLE PANE OF GLASS



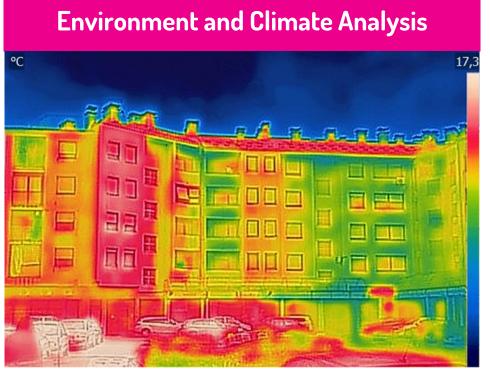
#### **BACK END: MASTER DATA MANAGEMENT SYSTEM**





#### **APPLICATIONS**









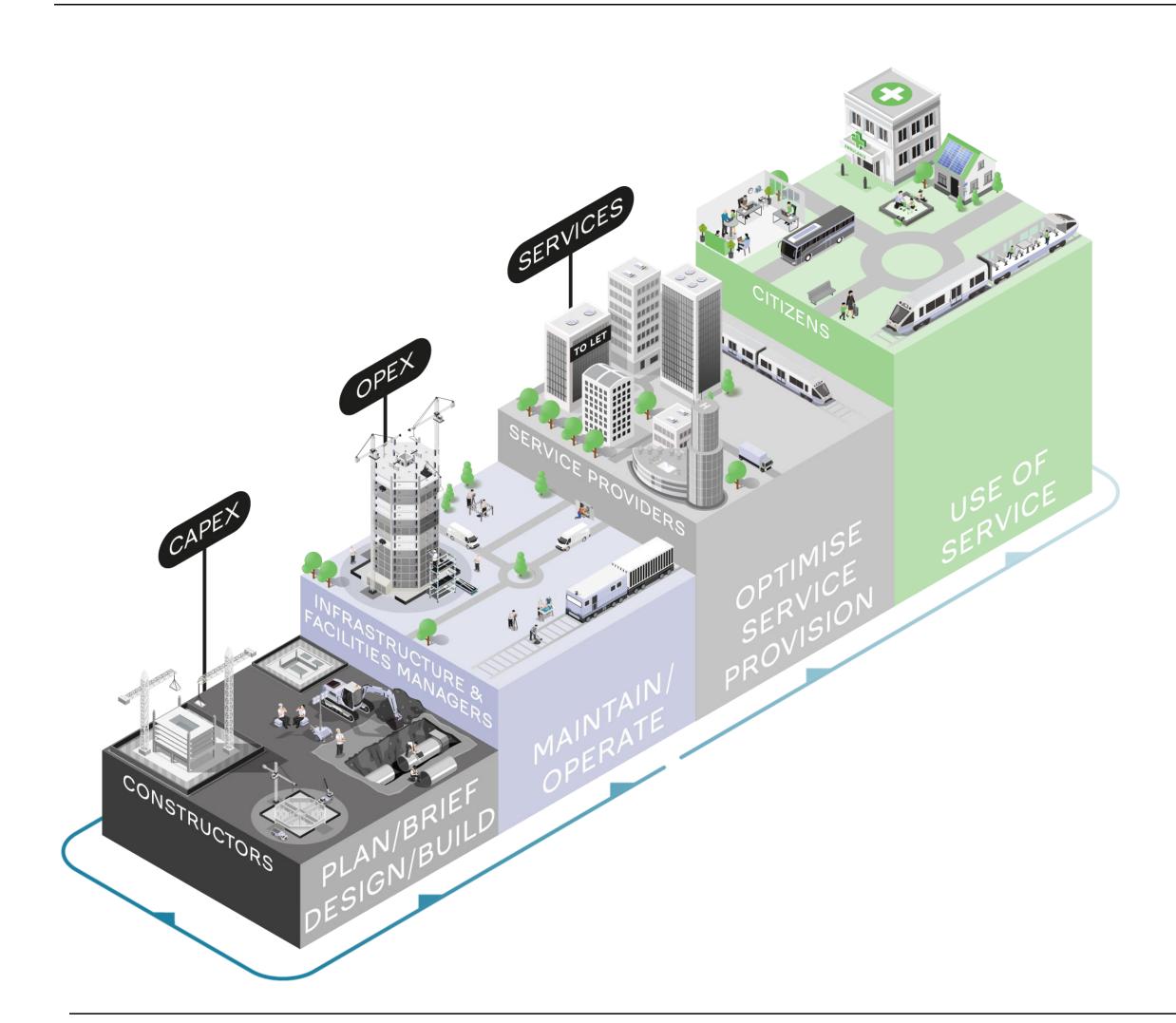








#### **BENEFITS FOR PLANNERS**



#### Permitting

- Streamlines permitting processes by integrating real-time data into a centralized platform.
- Expedites decision-making with predictive analytics to identify compliance and resource challenges.
- Enhances efficiency in assessing applications and visualizing development impacts.

#### Zoning

- Enables virtual testing of zoning proposals with real-time and historical data.
- Predicts outcomes like traffic flow or population density changes for informed urban planning.
- Improves collaboration among stakeholders with unified, data-backed visualizations

#### Cultural Heritage

- Creates precise digital models to simulate impacts on heritage sites during development.
- Supports conservation strategies by predicting risks like erosion or climate damage.
- Facilitates data-driven decision-making for safeguarding sensitive cultural assets.

#### Watershed Planning (Catchments and Forests)

- Integrates hydrological and ecological data for sustainable water and forest management strategies.
- Provides real-time monitoring of catchments to predict risks like flooding or deforestation.
- Simulates environmental impacts of urbanization to balance development with ecosystem preservation.

#### Holistic Benefits

- Unifies diverse data sources for a complete system view across planning areas.
- Enhances stakeholder engagement with clear visualizations and robust predictive analytics.
- Drives sustainable, informed, and proactive planning decisions

#### HOW IS A USE CASE USEFUL TO DTW CAPABILITY DEVELOPMENT?



- Increase certainty and buy-in by making the complex simple
- Maximise outcomes by avoiding expensive pitfalls or shortfalls in resourcing
- Provide clear focus and provide understanding from a user perspective
- Plan and prioritise new capabilities or improvements alongside other use cases

#### HOW YOU CAN DEVELOP YOUR USE CASES

#### **Objectives Services Digital Twin Use Case Identification Capabilities** Economic Development & International Connect Identify Integrate Problem Statements Visualise Tourism & Events Analyse Simulate Describe target Waste & Recycling outcome Business Living digital twin Real-world Climate Change and resilience Strategy Specify benefits Planning & Building Property Identify enablers & stakeholders Infrastructure & Assets

#### **USE CASE FRAMEWORK**

### **Key Elements of a Use Case Summary:**

- 1. Title
- 2. Description and typical problems
- 3. User Story
  (Actor, Trigger and pre-conditions)
- 4. Benefits Summary
- 5. Outcomes Summary
- 6. Key Considerations:
  - a) Benefits and capability considerations
  - b) Effort and change considerations
- 7. Process and functions
  - a) Real-world scenario
  - b) Digital enabler
  - c) Service outcome

Map of underground utilities and network assets Typical related problems User story Utilities and network assets are difficult to As an infrastructure stakeholder I want understand and manage the impact of coordinate and manage, particularly if underground. Safety and efficiency in design, utilities with greater visibility of underground construction and maintenance of utilities can assets so that I am aware of how they might be be complicated if not impossible better utilised or impact future works. **Detailed Description** There are underground assets through major cities that when mapped can inform the infrastructure planners to ensure that development is cost-effective by leveraging existing utilities and networks. Out-of-commission historic assets can also be valuable to map as a source of harvestable materials to promote recycling and a circular economy. The circular economy can come into play for any temporary underground infrastructure developed for the Olympics. Outcomes Mapping of historic, existing and active, and planned underground utilities and network assets to inform insights into infrastructure planning and decision making · Mapping of out-of-commission materials available for investigation as a source of recycled

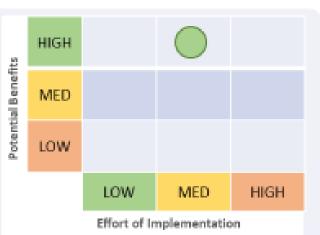
 Mapping of planned temporary infrastructure to ensure a circular economy of materials used, complete decommission of hidden underground infrastructure, and aid recycling efforts of

material to use in future development...

materials used.

#### Potential Repetits Scale:

HIGH: Major benefits that greatly autoweigh the cast to introduce MEDs Significant benefits that outweigh the cast to implement LOWs Same benefits but equal to or marginally above cast to implement



#### Potential benefits/capability considerations

There is High benefit as mapping the underground utility and network location is key for new development and will be highly valuable in any new infrastructure planning decisions and development. This will require a spatial coordination platform with analytical capabilities to understand impacts.

#### Effort of implementation/change considerations

This use case is marked as Medium effort as there is likely a requirement for process change and industry maturity needs uplift. This is also considering only a static data type, if data is expected to be "live" or "near-live" this will upgrade to High effort.

#### Effort of Implementation Scale:

LOW: Some existing capability in place, minor process & people change required MED: Capability doesn't corrently exist, significant process & people change required HIGH: Capability doesn't corrently exist, major process & people change required



#### Physical scenario

Infrastructure planning and decision making will be well informed by existing underground assets that can be leveraged.



#### Digital Effect

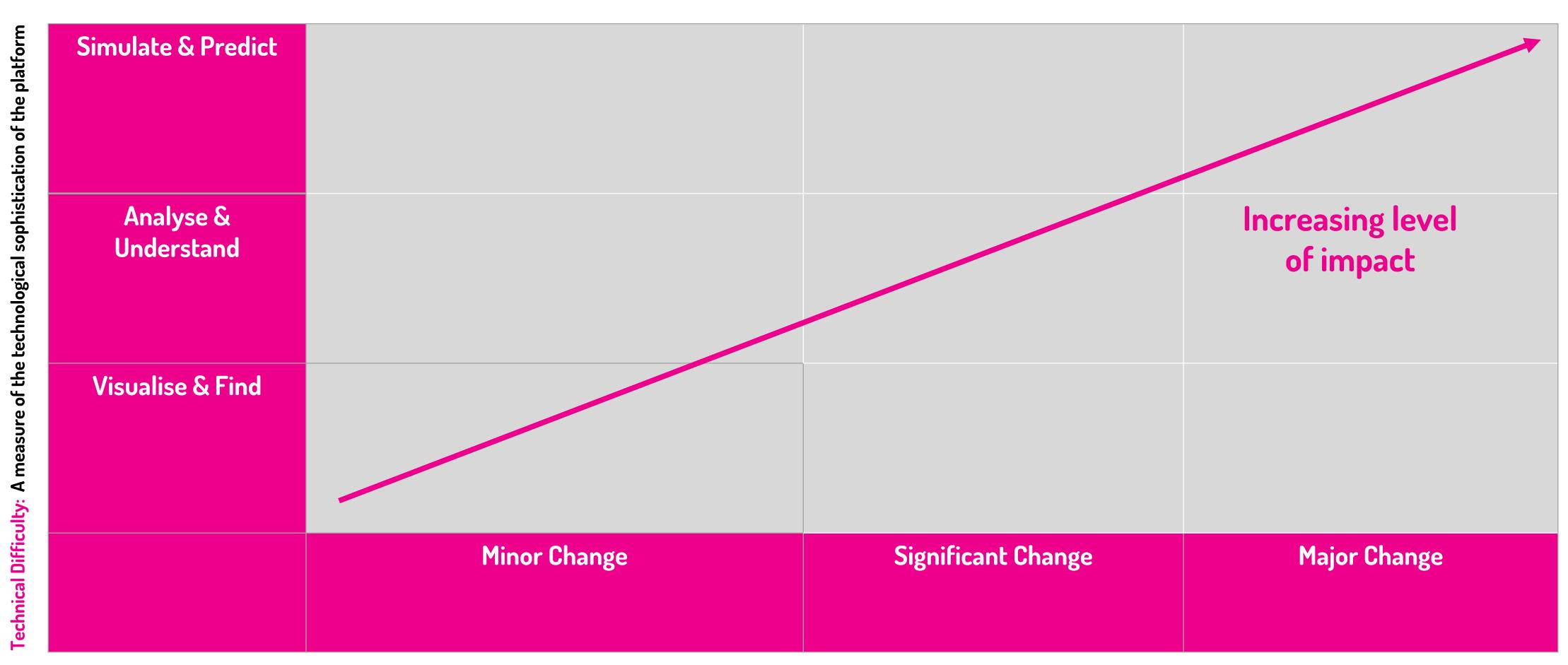
increased
accessibility and
visibility of reliable
utilities data and
network asset
information to
generate well
informed insights for
decision making

#### Service Benefit



Built environment will be more cost effective, safer and efficient, particularly when interfacing with underground

#### MAPPING USE CASE TECHNICAL AND OPERATIONAL DIFFICULTY

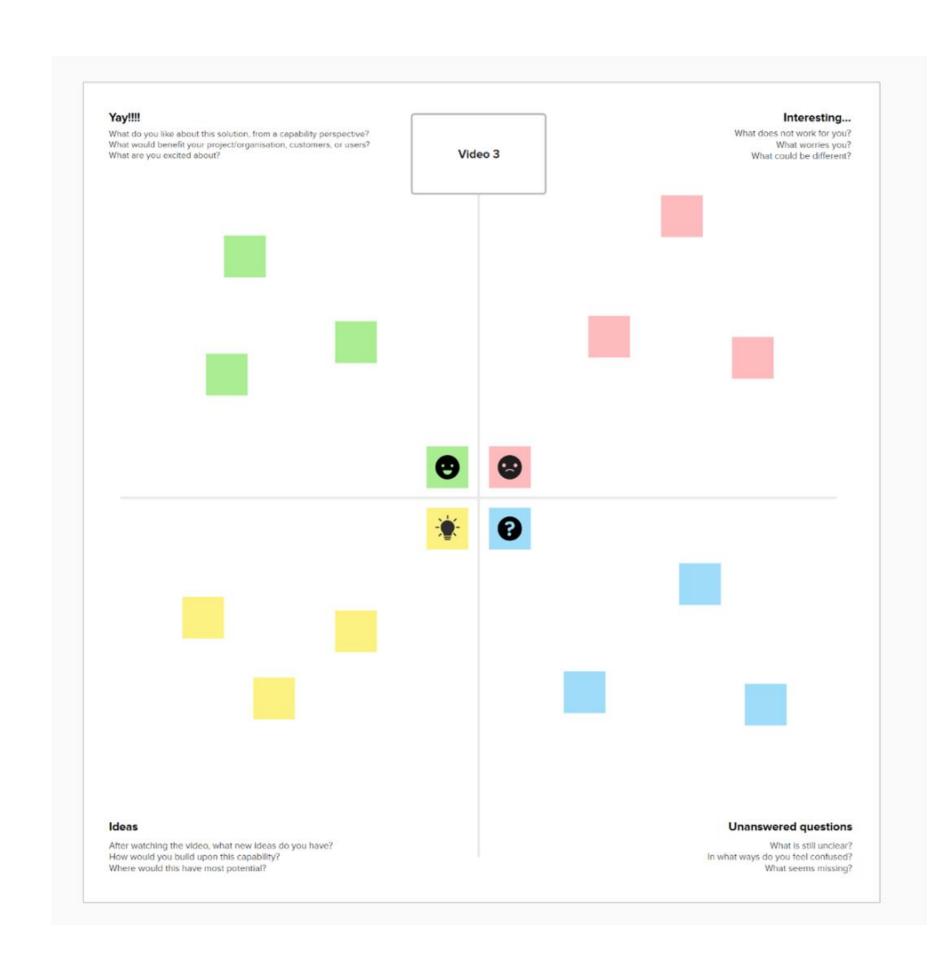


Operational Difficulty: A measure of process change and capability uplift required, both internally and externally.

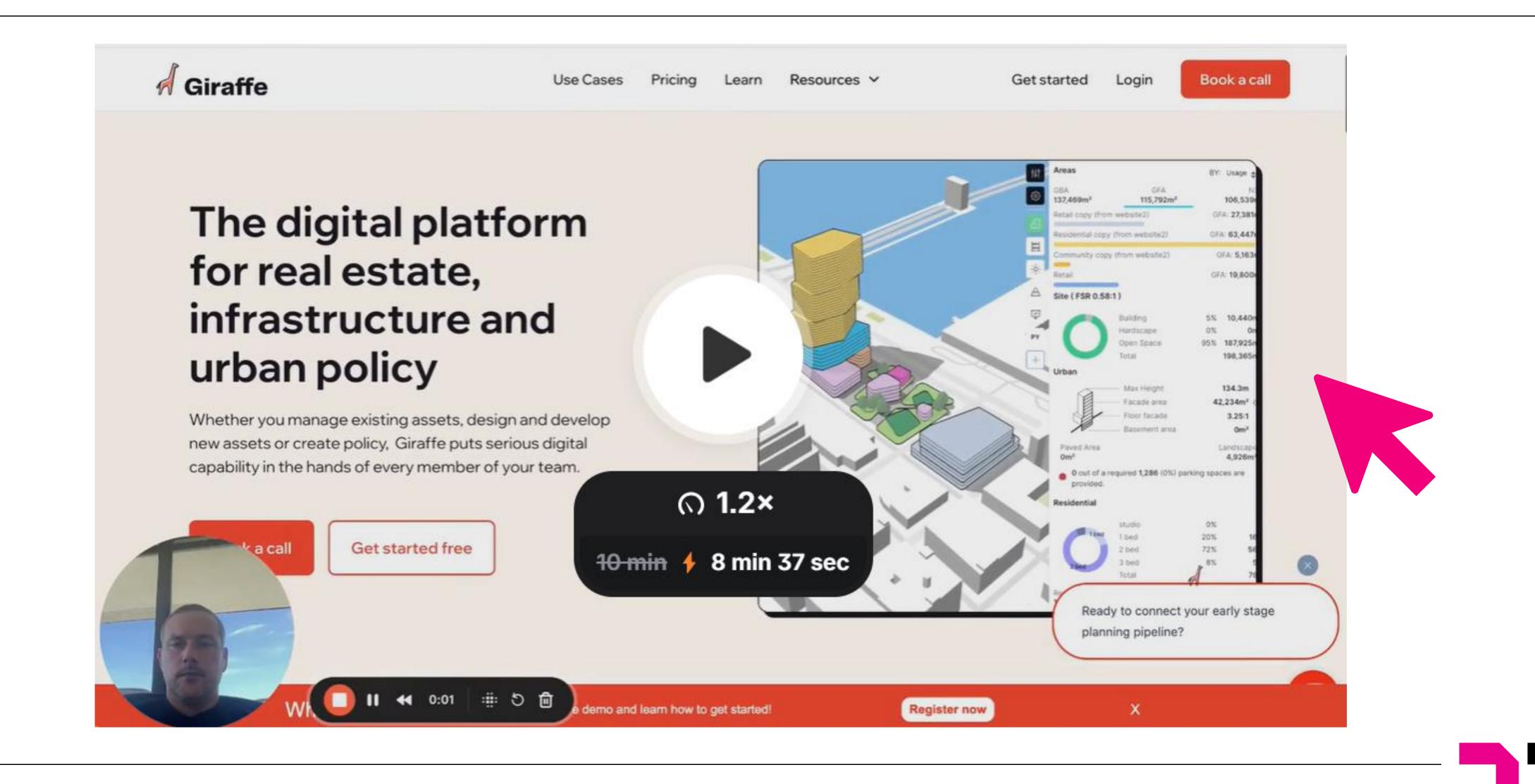
# Demo

Platform video demonstration

#### **ACTIVITY PREPARATION**

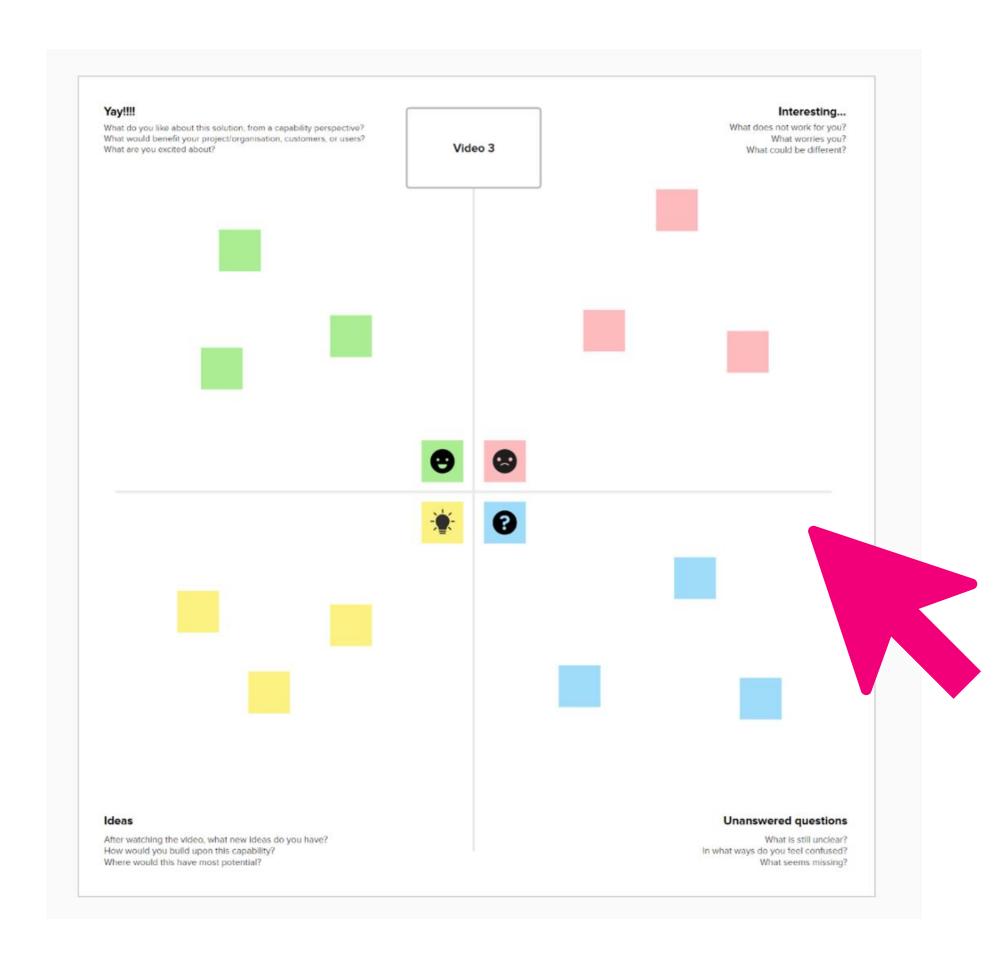


- Listen to the demonstration and take notes capability alignment, broader functionality, data needs
- What do you see as benefits?
- Note your concerns
- Are there questions that come to mind?
- What new ideas come to mind?



## G3 Activity

#### THE ACTIVITY



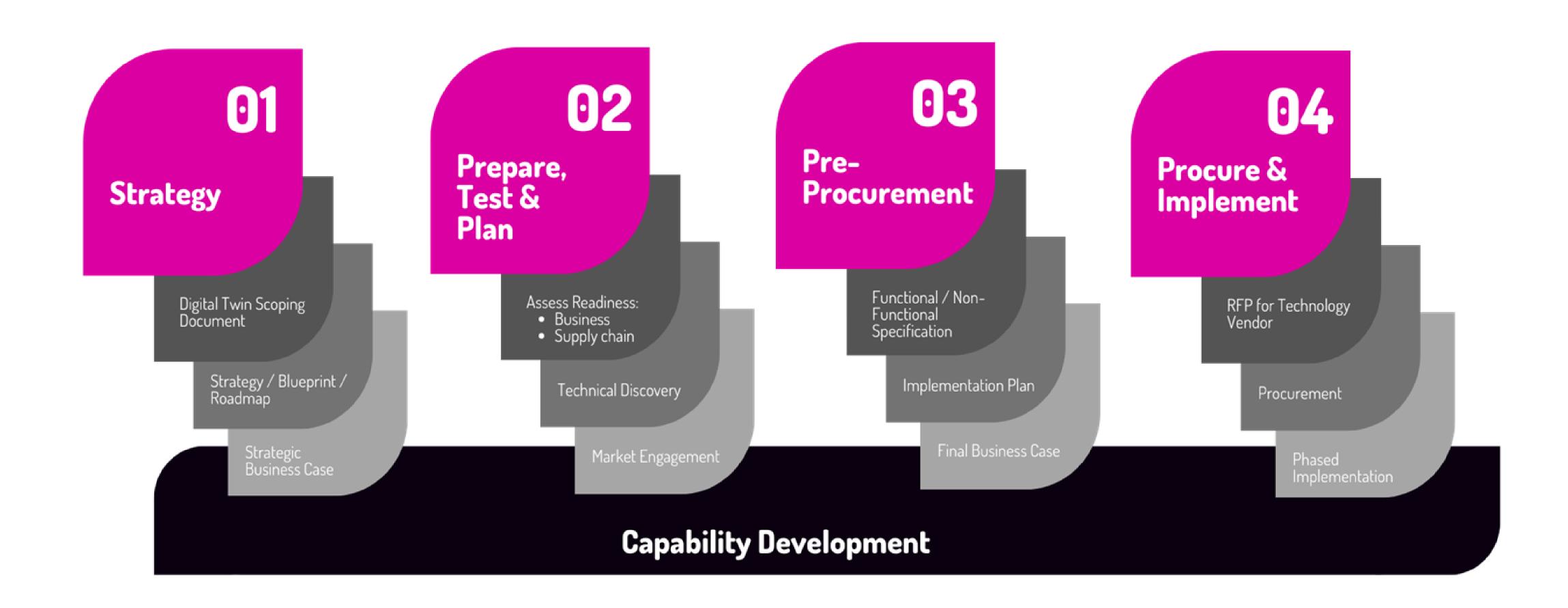
- Listen to the video's and take notes capability alignment, broader functionality, data needs
- What do you see as benefits?
- Note your concerns
- Are there questions that come to mind?
- What new ideas come to mind?

#### **INTRODUCTION: SOME NOTES**

- You are not expected to be a technology or data expert
- You have options: Outsource / Co-Design / Delivery Partner / In-house
- Independent advice: Client-side advisory/review, advisory panels
- Standards: Supporting your functionality definition
- Strategic questions: Asking questions is a critical part of the process, and seeking responses
- Silver bullets: They really don't exist, and use cases are diverse
- You have peers doing exactly the same thing, right now find them, engage, steal with permission

## 04 Implementation

#### **SUMMARY**







#### PREPARE, TEST & PLAN



Assess Readiness: Evaluate organizational maturity, define objectives, and assess data to understand project feasibility.

**Technical Discovery:** Identify technologies, define architecture, and conduct a proof of concept to validate technical viability.

Market Engagement: Identify vendors, engage experts, and develop a communication plan to ensure market alignment and procurement strategies

#### **ASSESS READINESS**

An organisational readiness assessment is an official measurement of your company's preparedness.



Goals & Objectives



Ability to adapt to change



**Expectations & concerns** 



Ways to minimise potential project failure



Leadership support



Project governance and decision-making

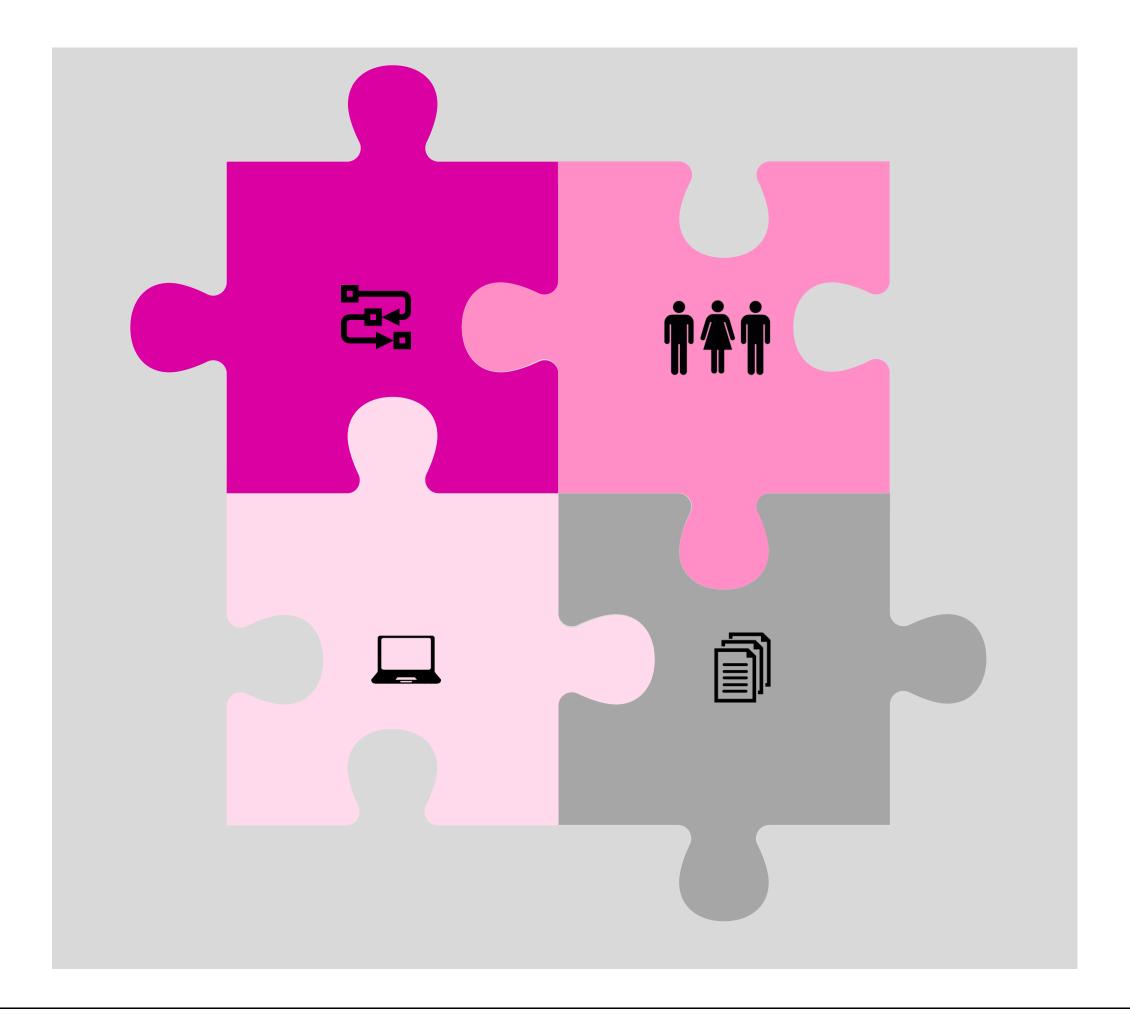
#### **TECHNICAL DISCOVERY**

#### **PROCESS**

The changes to processes and ways of working required to implement the strategy

#### **TECHNOLOGY**

Technology requirements including systems, tools, and infrastructure



#### **ORGANISATION & CULTURE**

People changes related to culture and behaviours and specific roles and capabilities that may be required

.

#### **INFORMATION**

The information and data required to enable the strategy to deliver benefit

#### **TECHNICAL DISCOVERY**





















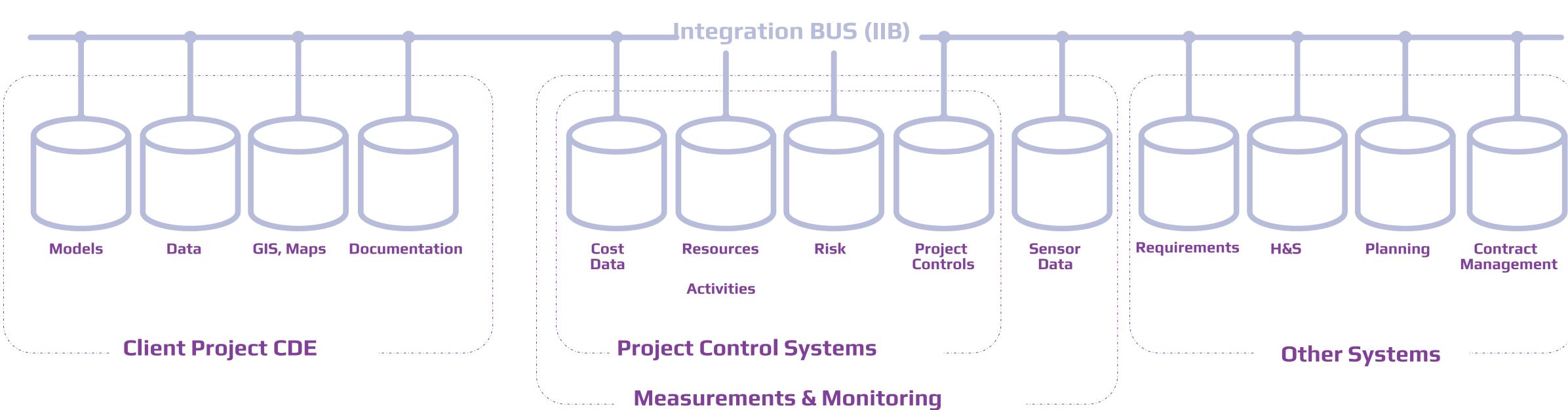






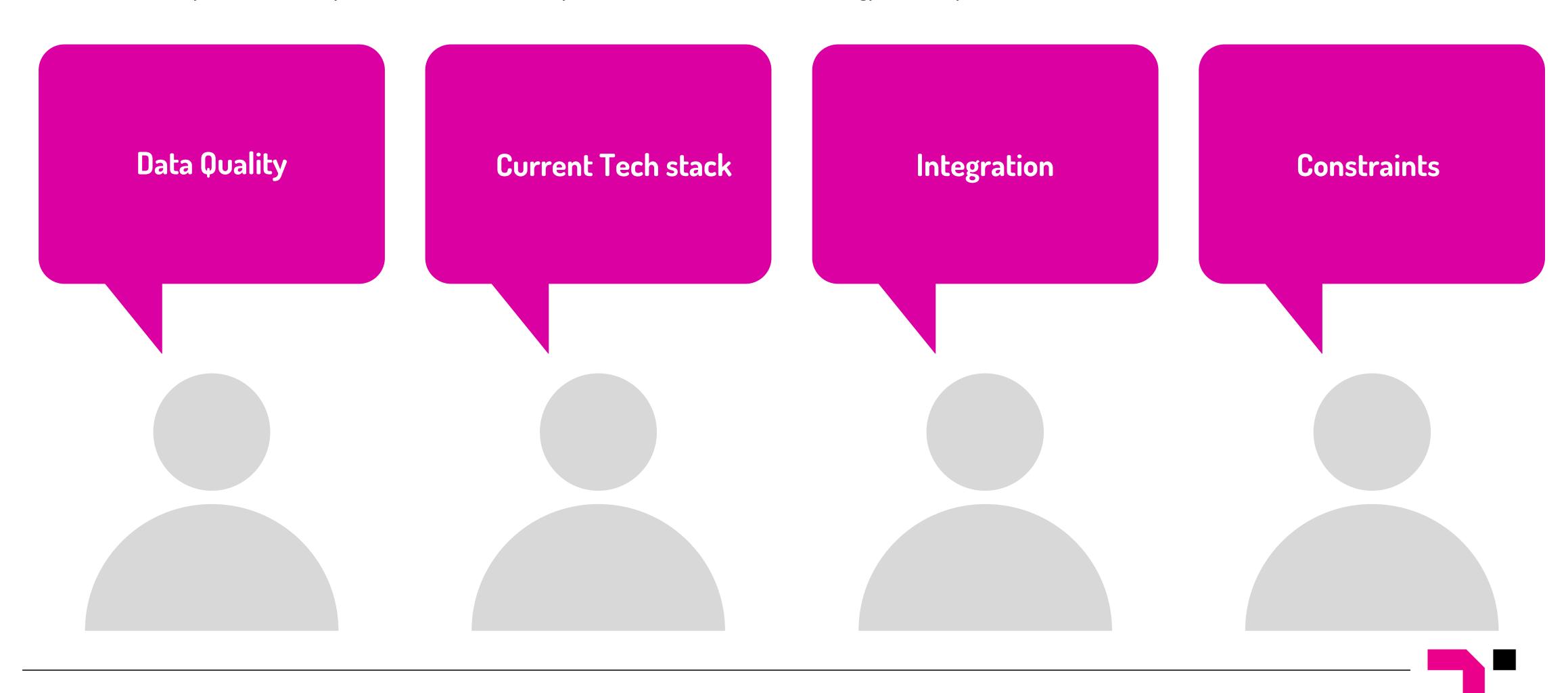


#### **Data Quality and Transformation**



#### **TECHNICAL DISCOVERY**

Technical discovery ensures that your team understands your current data and technology maturity.



#### EARLY MARKET ENGAGEMENT



Openly and transparently discuss "the problem" and possible solutions

Write clearer requirements to include in your specification and business case

Explore any opportunities for delivering aspects such as innovation, social value or carbon net zero

Encourage competition and ensure a good number of applications

Gain a better understanding at an early stage of how much a contract could cost and time

#### EARLY MARKET ENGAGEMENT – TYPICAL QUESTIONS TO ASK VENDORS

Description	Question
Solution capability	Please indicate your capability to provide each of the use cases along with a brief description of how your product or approach will deliver the use case
Cost - Delivery	Please estimate the cost for delivering each use case, including development and build activities (i.e., integration) and services
Cost - Operate	Please estimate the cost to operate your solution for each use case, including hosting costs, licensing costs and expected services
Delivery	Please provide an indicative timeline for delivering the use cases
Delivery	Please describe how you would deliver the use cases; will they be delivered solely through you, or will you incorporate partners?

### MENTI POLL

• Where do you think your readiness is at?

Go to: www.menti.com

Enter code: 3760 1004



#### PRE-PROCUREMENT



**Development & Requirements:** Define functional/non-functional requirements and prioritize them for a successful build.

**Implementation Planning:** Define the implementation scope, develop a phased approach, and create training plans for smooth adoption.

**Business Case & ROI:** Quantify benefits, calculate ROI, and assess strategic alignment to secure funding and demonstrate project value.

#### FUNCTIONAL / NON-FUNCTIONAL REQUIREMENTS

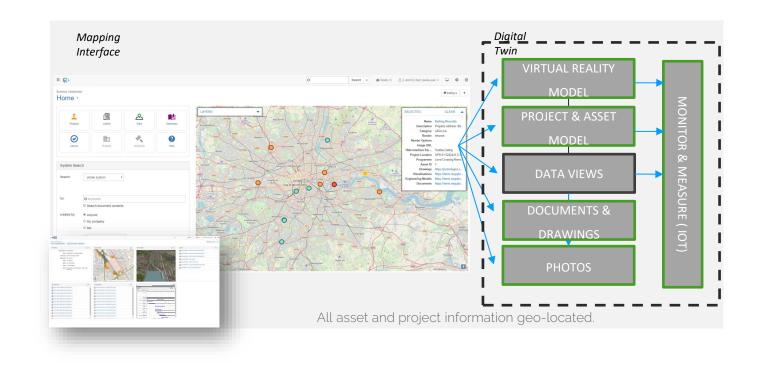
**Functional** requirements Key problems Use case User Solution that need stakeholder business requirements to be requirements requirements. solved Non -They are Specific **Functional** requirements characteristics set by the requirements that a product end-user must have to meet the needs of the stakeholders

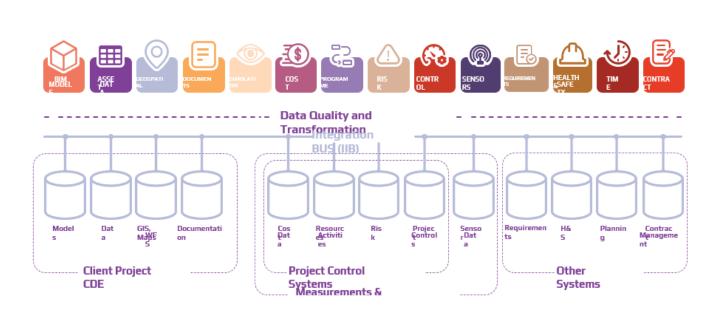
Define what a product must do and what its features and functions are.

Describe the general properties of a system. They are also known as quality attributes.

#### FUNCTIONAL / NON-FUNCTIONAL REQUIREMENTS

Description	Functional requirements	Non-Functional requirements	
Objective	Describe what the product does	Describe how the product works	
End result	Define product features	Define product properties	
Focus	User requirements	User expectations	
Documentation	Captured in use case	Captured as a quality attribute	
Essentially	They are mandatory	They are not mandatory but desirable	
Origin type	Usually defined by user	Usually defined by developers	
Testing	Component, API, UI testing – tested before non-functional testing	Performance, usability, security testing – tested after functional testing	
Types	External interface, authentication, authorisation levels, business rules etc	Usability, reliability, scalability, performance etc	

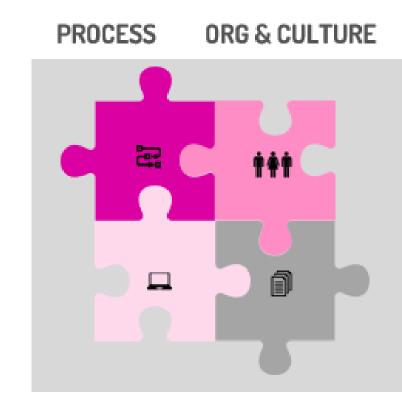




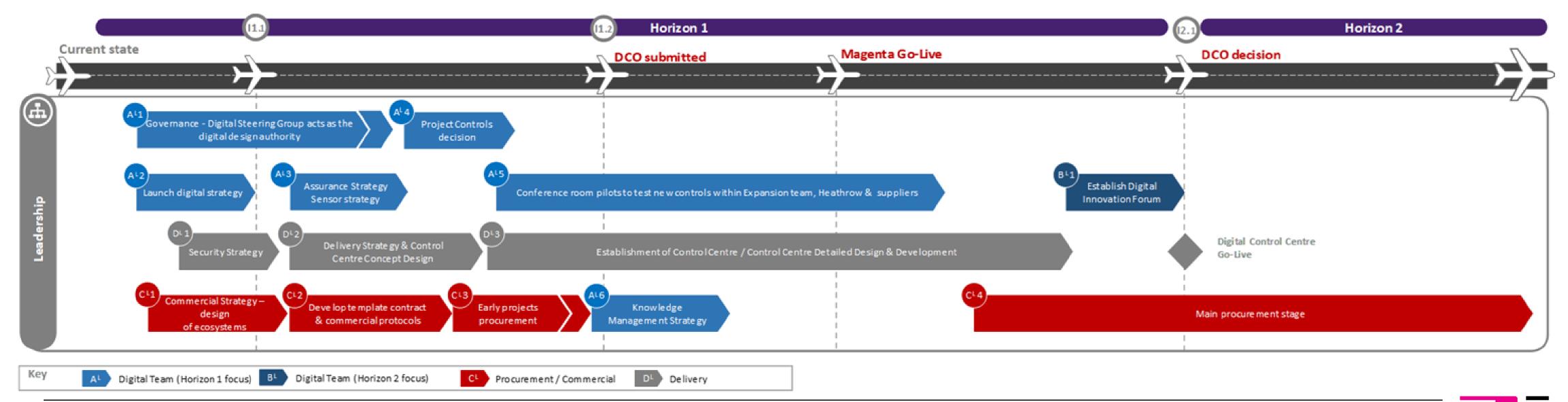
#### IMPLEMENTATION PLAN

#### For each activity identified in the roadmap, this implementation plan provides a description covering:

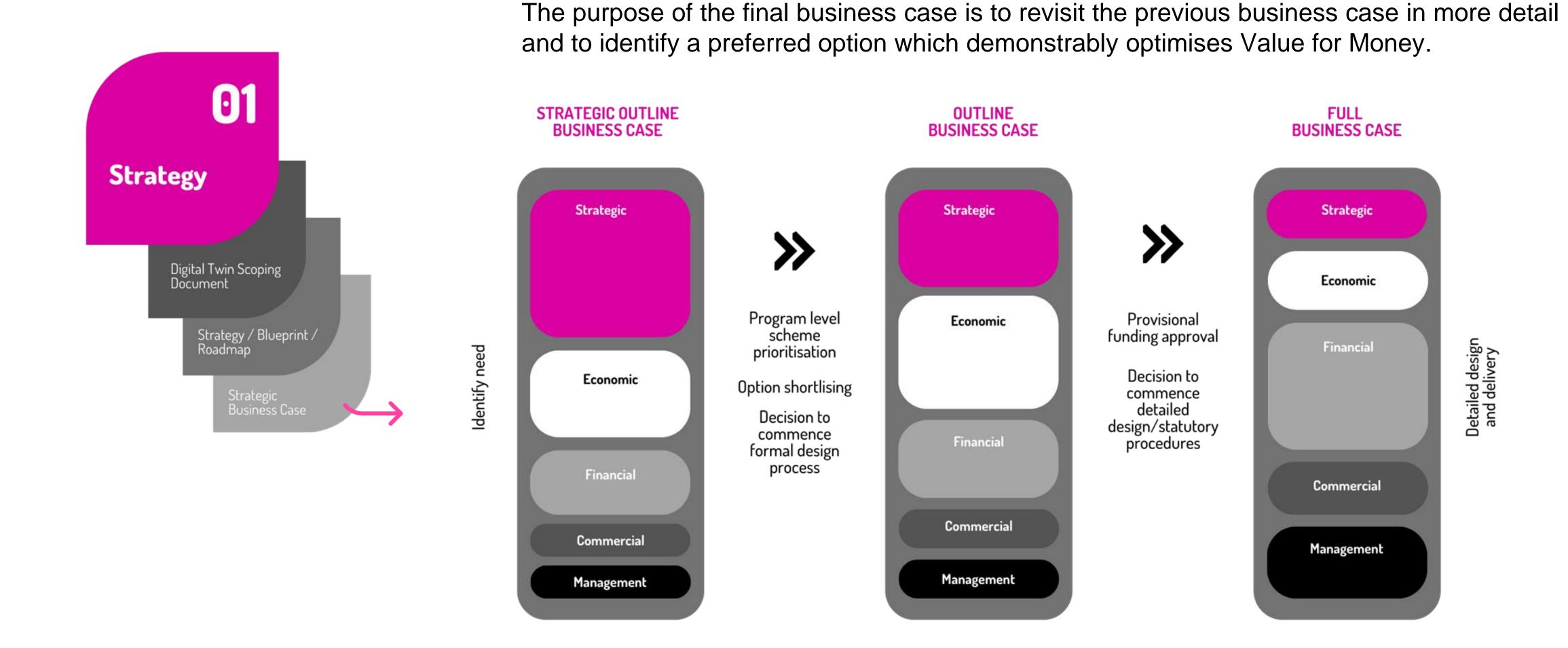
- Purpose of the task description of the task providing context and the outcome(s)
- Ownership which team / sub-team / who is responsible for delivering the task
- **Deliverables** definition of the deliverables that are to be provided in completing the task
- Task execution requirements baseline of how it is envisaged a task is to be executed, including prerequisite & predecessor tasks
- Task completion acceptance criteria the criteria that define whether a task has been completed or not



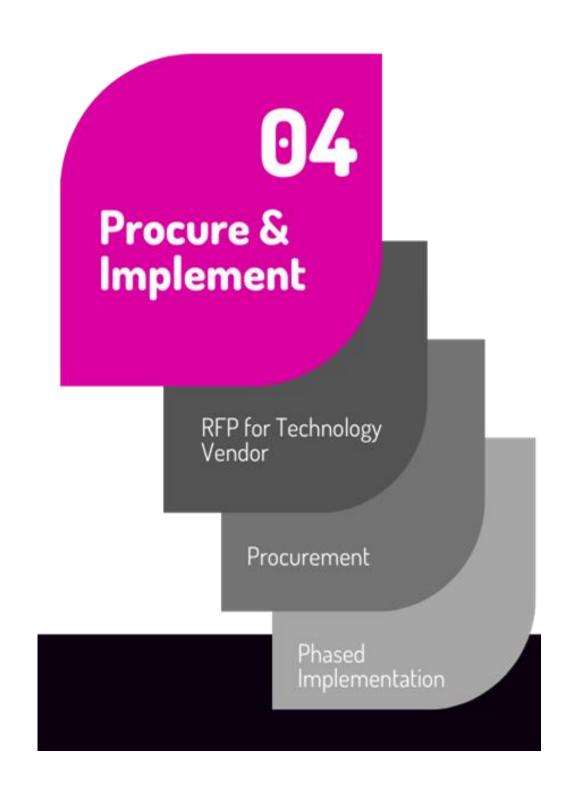
TECHNOLOGY INFORMATION



#### FINAL BUSINESS CASE



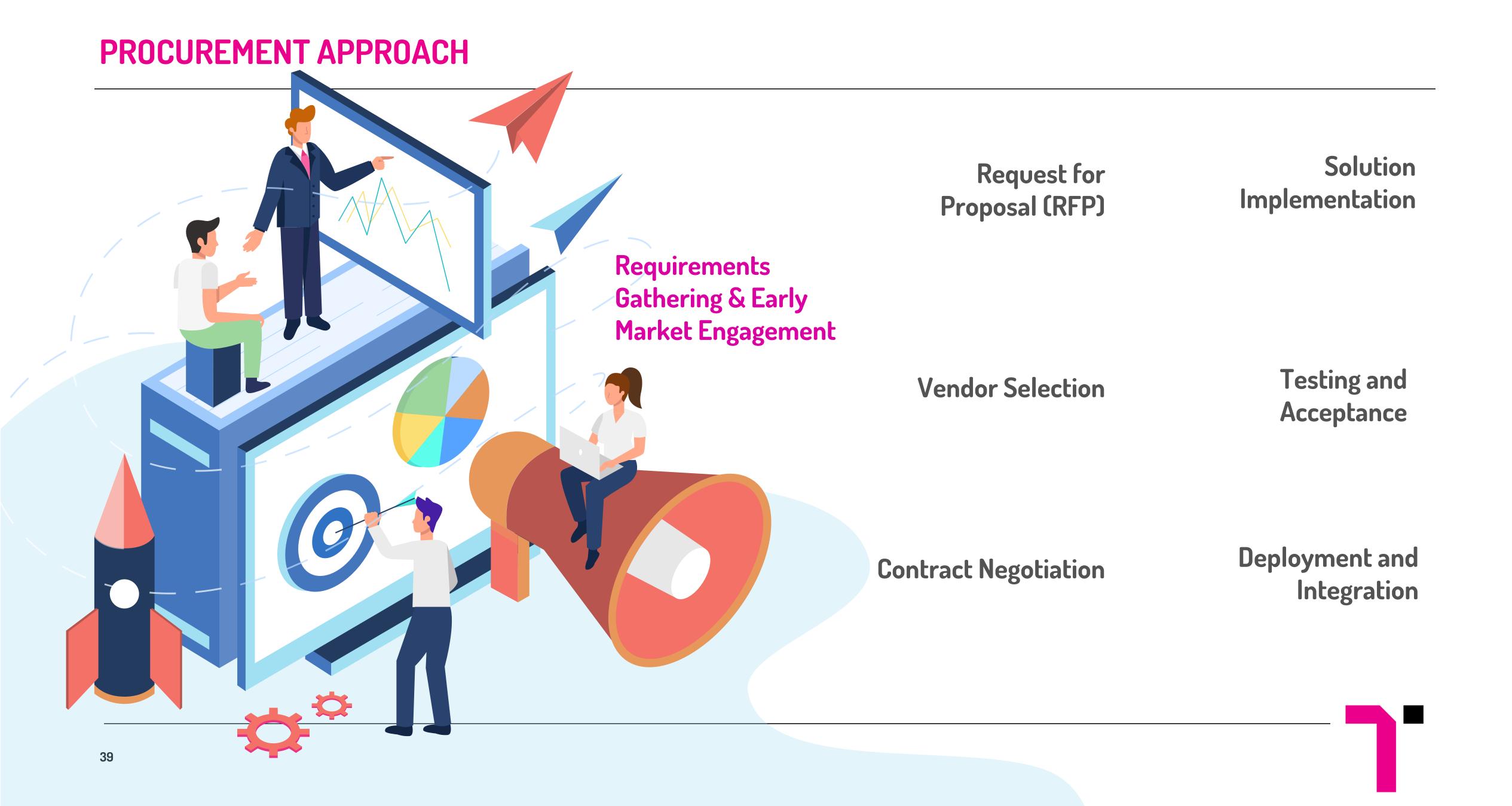
#### **SUMMARY: PROCURE & IMPLEMENT**



**RFP Clarity:** Define project scope, requirements, and evaluation criteria in the RFP to attract qualified vendors.

**Strategic Procurement:** Engage with the market, objectively evaluate proposals, and negotiate favourable terms for a successful partnership.

**Phased Rollout:** Implement in phases with clear milestones, prioritizing key use cases and iterating for scalability and longterm value.



#### **KEY FOCUS AREAS FOR AN RFP**

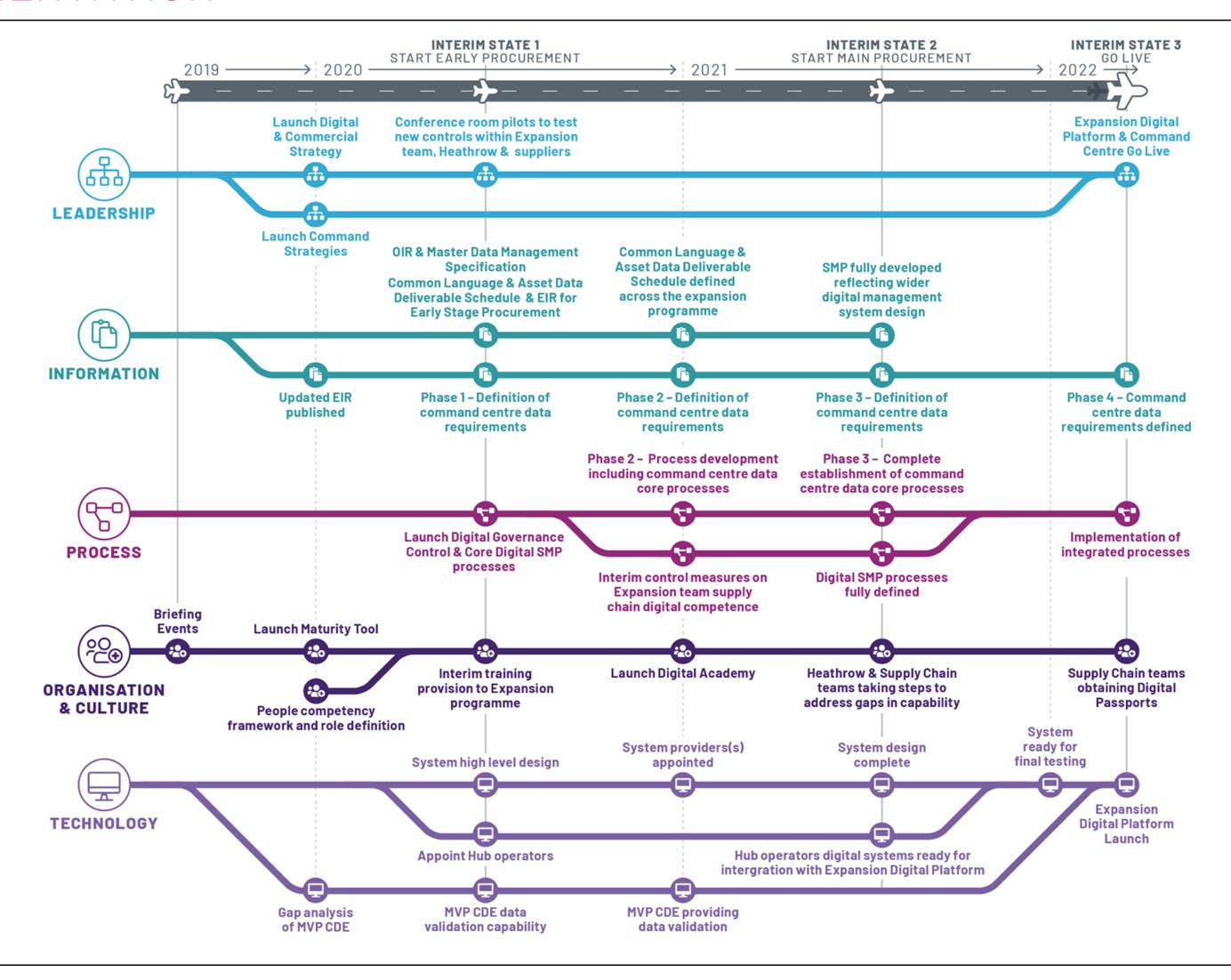


- · Clearly Define Requirements
- Include Evaluation Criteria
- Address Data Management
- Consider Interoperability
- Include Support and Maintenance

#### **DELIVERY CONSIDERATIONS**

	Outsource	Co-design	Delivery Partner	In-house		
Procurement & Implementation Options						
Description	An external provider contracted to deliver the DTw with minimal activity	External provider contracted to deliver DTw in collaboration	External organisation and business form a partnership to share responsibility for outputs	Undertakes all activity associated with the project		
Advantages	Risk is outsourced and no impact on resourcing	Influence over project but does not assume all risk	Shared resources, skills and experience	Full autonomy over project outcomes		
Disadvantages	Low level of control over outcomes	Autonomy	Governance and accountability may be unclear, and priorities diluted	All ownership of risk, high costs and domain expertise compromised.		
Approach Suitability based on key evaluation criteria						
<b>Data:</b> acquisition & distribution						
Technology: future readiness						
Process: standard methods						
<b>Leadership:</b> strategy & governance						
Organisation & Culture: capacity and capability						

#### PHASED IMPLEMENTATION



### MENTI POLL

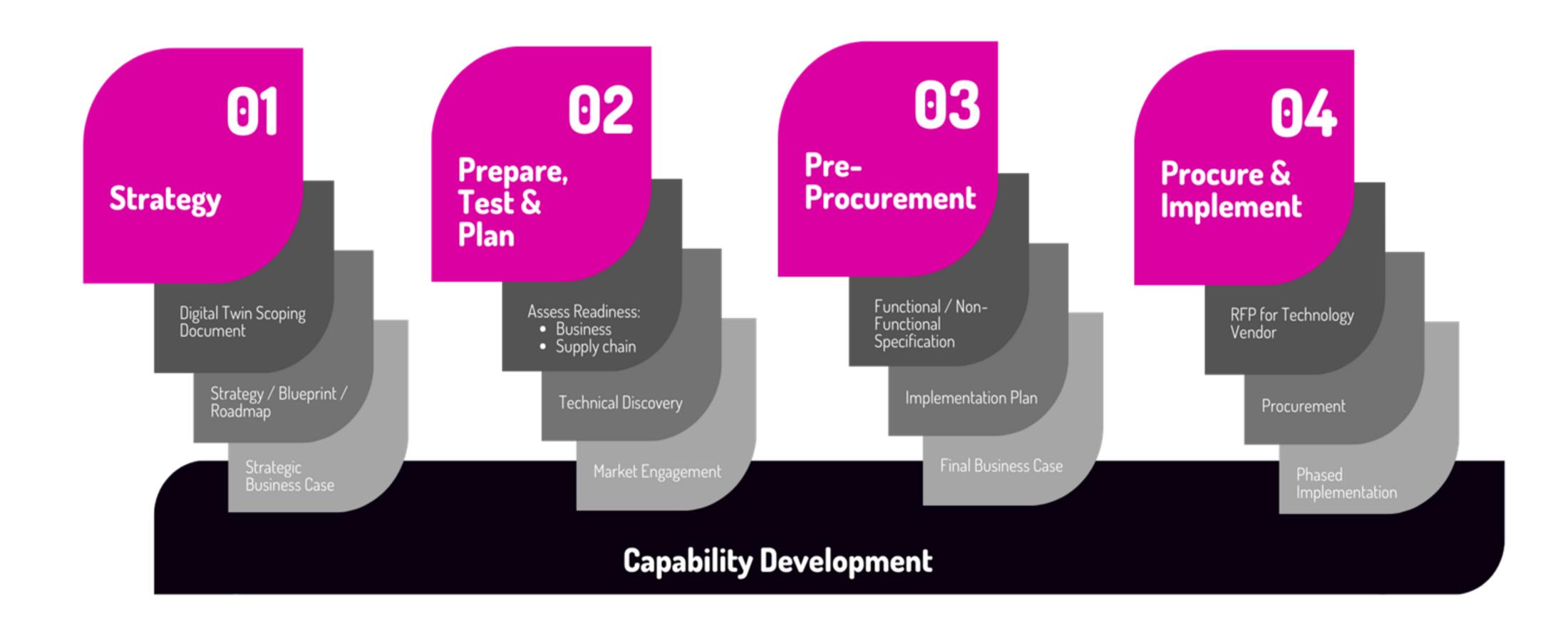
 How do you feel now about your level of Digital Twin awareness following this session?

Go to: www.menti.com

Enter code: 3760 1004



#### **SUMMARY**





# 50% off Digital Twin Microcredential Modules for NPC delegates

Email the code NPC50 to: info@tempoinstitute.co

www.tempoinstitute.co



# THANK YOU